

Volunteer Management

25.3 percent of US adults volunteered with an organization in 2014. That's an estimated 8.7 billion hours, worth approximately \$179.2 billion.¹

Boost internal efficiency with 24/7 online volunteer management

Whether you run a busy hospital, a community kitchen or a non-profit charity, volunteers are the heart of your organization. Being able to effectively keep track of all your volunteers and the hours they serve goes a long way towards boosting internal efficiency, meeting compliance requirements, and providing rewarding experiences. Imagine if there was a simpler way to track time, match volunteers with the right service opportunities, and communicate effectively. Meet CaseWorthy Volunteer Management.

This comprehensive, one-stop solution addresses every aspect of volunteer management. A convenient web portal simplifies the online application and self-registration processes, and enables managers to easily coordinate volunteers – from tracking hours served to scheduling and checking individuals in for events, and everything in between.

You'll see the status of your volunteers every step of the way – applications, background checks and credentialing, availability and schedules, and other pertinent information. The ability to automate workflows, such as intakes and approvals, ensures that each step is completed in the right order and all of the required data and documents are gathered. Because this software solution can be hosted on our secure servers, you'll need little to no internal IT support.

Features & Capabilities

Web portal

With the CaseWorthy two-way web portal, potential volunteers can conveniently apply online, attach required documents, register for events, and more. You can easily approve applicants and manage hundreds of volunteers anytime, and from anywhere you have an internet connection. It's that simple.

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¹ Urban Institute, "The Nonprofit Sector in Brief 2015: Public Charities, Giving, and Volunteering." <http://urban.is/2wGvdQd>



Features & Capabilities

Volunteer tracking

Once approved, volunteers have access to personalized dashboards where they can check their calendars, search for near-by volunteer opportunities that match their specific skills, sign-up for events, and more. From your own dashboard, you can view all your volunteers in one place – either individually or by group. Instantly see application status – whether it's approved, denied, on hold, or pending – and send emails or texts to inform applicants.

Each volunteer profile will show you the events that person is scheduled for, availability, number of hours served, demographics, background checks, skills credentials, and other detailed information. You can even attach notes and choose which groups can see those notes. Set up entire teams of volunteers, track hours, schedule and even check them into events.

Document management

Create workflows to ensure that all required information is gathered and to guide volunteer coordinators through a logical, step-by-step process. For example, an online volunteer application allows candidates to enter availability, credentials and skills, and other pertinent information. The system automatically checks for duplicates in the system, verifies the applicant's address, and displays opportunities based on availability, location, and special needs.

You can also set up workflows to guide managers through the entire volunteer approval process and make sure that all the necessary data is captured. Once a person is approved to volunteer, an automated email or text message can be sent informing all relevant parties. Set up as many workflows as you need to standardize your processes and take the guesswork out of obtaining needed information.

Secure access

The best part? You always have full control over who has access to what information based on roles within your organization.

Benefits

Improve accountability and transparency

Gain a panoramic 360° degree view of all volunteer activity, both individually and collectively.

Boost efficiency

Real-time volunteer time tracking and reporting offer you an instant, at-a-glance view of all volunteers, hours served, scheduling, and activity in one place.

Match the right opportunities to the right volunteers

Based on real-time data, the system displays opportunities that match each volunteer's availability and location.

Why CaseWorthy

Every business can benefit from smart alliances. When you team up with CaseWorthy, you get a full range of options to help you streamline your entire volunteer management process *and* meet all data security and other compliance requirements. Plus, we provide the expertise and experience you need to successfully manage your solution from planning to implementation.

To learn more about how a comprehensive volunteer management solution can benefit your organization, contact us at

877-347-0877

or visit www.CaseWorthy.com