



CaseWorthy FQHC Solution



Coordinating social services across communities

For someone living with diabetes, lack of nutritious foods or transportation to doctor appointments can make managing the condition a challenge. If that person is living on the streets, basic survival – like finding a hot meal or a safe place to sleep – comes first. Until there's an emergency.

CaseWorthy supports a whole person approach to well-being that looks beyond physical health to address the many other factors that may be going on in a person's life, from lack of adequate housing and food, to transportation and employment.

That's why we've created a case management solution that empowers FQHCs to work with other providers in the community to make a broad range of services available for those who need them most. This solution is designed to work alongside your existing EMR system to offer a more integrated approach to total patient care – body, mind, and soul.

How do we do it?

Thanks to a single database, shared information is available in real-time, across a community network of participating service providers. Robust tracking and reporting capabilities shine a light on issues that may be affecting a patient's health so you can work with others in the network to address them. Identify which services an individual is eligible for and determine the best resources in the community to meet those needs.

This team-based approach empowers you to provide a more complete continuum of care that closely follows each patient's unique journey. By aligning the right resources with the right need, you can help high-risk patients avoid multiple ER visits, cut back on unnecessary services, and better manage costs. Plus, the software is fully customizable to fit your specific needs, without interrupting other partners in the network.

Federally qualified health centers (FQHCs) provide care for 24 million Americans.

– AJMC Managed Networks Market. Mattina, Christina. "Federally Qualified Health Centers Prepare for Challenging Path Ahead." Published Sept. 20, 2017. <https://www.ajmc.com/focus-of-the-week/federally-qualified-health-centers-prepare-for-challenging-path-ahead>

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Features & Capabilities

Here's what you get with this one-stop case management solution from CaseWorthy:

Share Data in a Central Database

All patient data is securely stored in a single database, so everyone – case workers, clinicians, administrators – is working from the same set of data. You'll have a central place to record case notes and view complete patient profiles, track and report on incidents and utilization. Share assessments and care plans, send out team alerts, and follow up on referrals to make sure your patients are getting the best possible care. You always have full control over your data, so you can share or restrict access to information based on programs, services, or case worker.

Coordinate Services through a Community Referral Network

Participating in a robust network of service providers means you don't have to worry about blindly referring a client to an unfamiliar agency and then never knowing the outcome. Based on pre-determined eligibility criteria set up by each participating organization, the CaseWorthy system automatically matches your patients with the programs and services for which they qualify. Because it's all automated, there's no need to contact other providers to set up appointments – the software does it for you. Initiate and track multiple referrals, and then follow up to see what services a client has received and the result of those activities.

Access Complete Continuum of Care Profiles

Through this team-based approach, service providers in your network have secure access to a comprehensive history of each client in real-time, regardless of what services were received. A health management dashboard offers a 360° view of all clients in the system and a history of activity regardless of where services

were received. This reduces the chances of giving unnecessary or redundant tests and

Why CaseWorthy?

Every business benefits from smart alliances. When you team up with CaseWorthy, you get a comprehensive solution to help you securely capture data AND meet all security and compliance requirements. Plus, we provide the expertise and experience you need to successfully manage your customized case management solution from planning to implementation.

boosts efficiency across the board. View care plans, healthcare referrals, police encounters, poverty indexing, housing information, and more, all from your web dashboard.

Create Personalized Care Plans

The CaseWorthy application provides a vital link between your assessments and the individual care plans you create for each client. Via the health management dashboard, evaluate and track any number of factors – hearing and vision, mental health, substance abuse screenings. The CaseWorthy system analyzes the client data you've gathered during the assessment and helps you convert it into a comprehensive care plan with the types and level of care necessary to meet a person's needs – meals, transportation, safety evaluations, and other recommendations. Share these care plans with other providers to address any gaps in care and make sure your patients are getting the personalized help they need.

Simplify tracking and reporting

With the CaseWorthy application, you can go beyond simply making sure appointments are scheduled and kept, lab results received, and referrals pursued. Identify and track an individual's goals and any potential barriers to achieving those goals. For someone who is unemployed, you can connect them with the right agency for help writing a resume and going through the application process. Look at real-time outcomes across multiple social service providers and patients to review performance and see where improvements can be made.

See a more complete picture of your patient

The ability to track the patient journey across multiple social service providers offers you a more complete picture of each patient and enhances your ability to offer more continuous care.

To learn more about how a complete case management solution can benefit your FQHC and community affiliates, please contact a CaseWorthy representative at

877-347-0877

or visit www.CaseWorthy.com