

## From Weekly Exports to Daily Insight

How ECS Philadelphia Uses CaseWorthy CORE to Unlock Real-Time Impact

### INDUSTRIES SERVED:

Social Services, Housing, Economic Mobility, Youth Services



## Introduction

**Episcopal Community Services (ECS) of Philadelphia is a leading anti-poverty agency** serving primarily low-income communities in West Philadelphia. To drive better outcomes, ECS needed faster, more reliable insight into program performance and emerging economic mobility solutions.

When legacy tools began slowing them down and breaking under the weight of their reporting needs, ECS turned to CaseWorthy to modernize their data pipeline and move from weekly exports to daily, near real-time insight.

## Why ECS Chose CaseWorthy CORE

### Direct connection to Microsoft Fabric

CORE's native setup in Microsoft Fabric gives ECS a direct connection between CaseWorthy and their analytics environment. This approach reduces friction in moving from data collection to reporting and supports more timely, reliable insight.

### Powerful but accessible data engineering

CORE's dataflows, semantic models, and data manipulation features mirror Power Query, so the tools feel familiar to ECS's team. Staff are not fluent in coding languages, so being able to visually transform, clean, and join data without writing M code was essential for adoption and long-term sustainability.

### Partnership and implementation support

As one of the first CORE alpha customers, ECS worked closely with CORE engineers through live introductions, early video trainings, and many small-group and one-on-one working sessions. This collaboration helped them quickly rebuild complex Power BI reports, stand up their new reporting environment, and learn tools like Power BI Report Builder for paginated reports.

“CORE has given us ready access to data on a daily basis, so our reports are as up to date as they can be.

“Our team is not fluent in coding languages, so we needed low or no code ways to build models and reports. That is all possible with CORE.

— Ashley Brunk

Data Management and QA Specialist



## How ECS Uses CORE Today

### Reusable semantic models instead of one-off datasets

ECS now uses CORE as a central data layer and estimates they have roughly one half as many semantic models as reports, because each model can support multiple dashboards and use cases.

### Intermediate outcomes reporting

For one key program, ECS tracks change across multiple domains by using CORE dataflows to isolate each participant's first and most recent assessment and then roll those up into aggregate trends. This type of longitudinal analysis is now significantly easier to maintain.

### Integrated referrals reporting

ECS combines internal CaseWorthy referrals with external referrals collected via Microsoft Forms into a single referrals report. Daily refreshes let them monitor volume, patterns, and bottlenecks in near real time.

## Impact: Why CORE Is a Major Upgrade

### Near Real-Time Visibility

Daily refreshes give ECS a current view of services and outcomes every morning instead of once a week.

### Faster Report Development and Reuse

Rebuilding Power BI reports has gone faster because ECS can reuse semantic models and dataflows across multiple reports rather than rebuilding logic each time.

### Better Response to Funders and Leadership

With centralized models and flexible dataflows, the team can answer last-minute questions from funders or executives by applying new filters to existing models instead of starting from scratch.

“CORE's setup within Microsoft Fabric, with its direct connection to CaseWorthy and dataflow customization, has been a major upgrade in how we clean, manipulate, and analyze data.

— Ashley Brunk  
Data Management  
and QA Specialist

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